

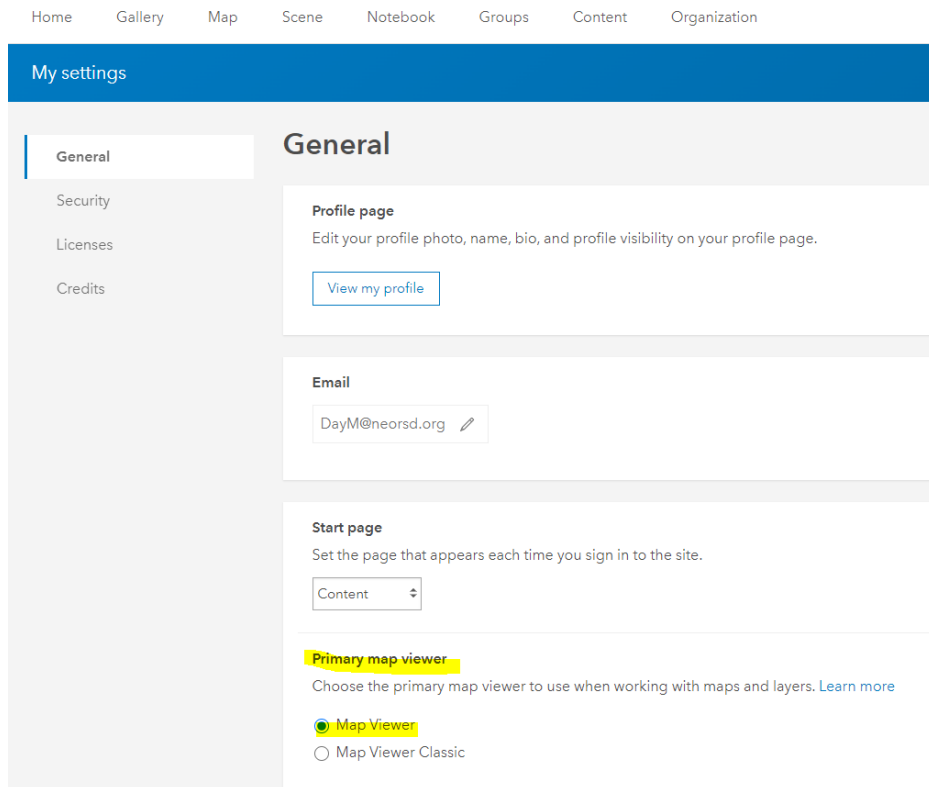
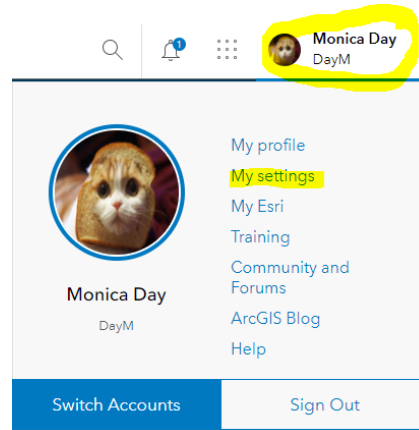
ArcGIS New Map Viewer and Field Maps Questions and Answers

ArcGIS Online New Map Viewer Demo

New Map Viewer will be removed as the default viewer on or before March 18th, 2022.

- Can you save the map once you have made changes?
 - Saving depends on your user type and permissions. Not everyone will be able to save a copy of the map with the changes.
- I've noticed that the sewer pipe labels are small and hard to read? Can these be made larger?
 - We can try to make the labels bigger in the collection system viewer.
- How do you zoom to a selected record in the attribute table?
 - Currently this functionality is not available in maps you do not own. It has been mentioned on Esri forums and hopefully will be addressed soon.
- ISR's and CSR's use the maps for responding to customer calls. In some maps, we can't see the street names labels.
 - You can try to switch out the basemap to another map with larger street labels.
 - You can also try to adjust how far you are zoomed in.
 - GIS will investigate labeling options for streets on the imagery layers.
- Sometimes using the search tools to look for an asset, like W-01, zooms the map to France or other parts of the world. How do I fix this?
 - Sometimes, if the layer is not loaded yet, then it will send you across the world.
 - You can start typing your asset number or search criteria and wait for the autofill to catch up and pick the asset from the list.
 - The layer also needs to be turned on in order to be able to search it.
- In the print map feature, are there plans to add a District logo/border to the map that is exported? Such as we've used within the GIS viewer app.
 - GIS Services has configured a new Viewer to replace the Geocortex application. Demonstrations for this will come in late February or early March. Once that viewer is rolled out, we will look into implementing the print templates in ArcGIS Online.
- To clarify, you are not able to search in your map as you don't have any searchable layers setup in your map. If the map is setup to have searchable layers you will be able to right?
 - If there are searchable layers set up in the map, the search function works to target those specific layers.
- In the viewer, is there a way to expand the editing pop-up to be wider? The view in the pop-up is pretty narrow and it is difficult to fill in or edit detailed fields.
 - At this time, the pop-up box is limited in size in the application. However, you can open the attribute window and edit there. That window is bigger.

- For snapping dots, it looks like we don't hold "ctrl" like in the classic viewer. Does just putting a dot on top of another snap it in the new viewer?
 - There is no snapping tool available in the new viewer. Esri has mentioned that snapping and other tools/functions will be added soon. We will update you when these become available.
- How do we set the New Map Viewer as the default when opening maps?
 - Log into ArcGIS Online and click on your profile in the upper right hand corner.
 - Click My Settings.
 - Scroll down to Primary Map Viewer and choose your preferred viewer. Save if given the option.



Field Maps Demo

- Will instructions on how to download Field Maps and login in will be sent?
 - Yes! After the demonstrations are complete, the download and login instructions along with the recorded demonstrations and Q&A will be sent out.
- Does Field Maps have Street View capability like Google Earth/Maps?
 - No, Street View is not available for Field Maps. You can turn on imagery, which allows you to see buildings and other features from an ariel view. If you want to see Street View at a certain location, you can always pull up Google Maps and compare it next to field maps.
- Can you cut a profile over a prescribed route?
 - This functionality is not available currently within our ArcGIS Online viewers. We do have the option to do this in the Nearmap viewer. We have limited license for Nearmap however. Contact GIS@neorsd.org to discuss options further.

Other Questions

- Can other agencies have access to our GIS viewers?
 - Yes. Please have them email GIS@neorsd.org with the request and copy the District contact or PM so we can validate the request.